

## **Breakfast Meal Service Job Description**

This volunteer opportunity occurs in the dining room and kitchen areas of our emergency shelter, located at 1117 North 17<sup>th</sup> Street, following safety guidelines that include hand washing, glove use and mask use.

General Breakfast Meal Service Responsibilities Include:

- Arriving five minutes prior to the start of your volunteer shift.
- Preparing the food service area with breakfast food items and drinks, abiding by meal service guidelines, including safe food handling procedures.
- As guests come into the dining room, greeting them with a smile, providing them with a welcoming environment in which to enjoy their meal.
- Assisting guests to receive a breakfast food item and drink item, and maintaining dining room cleanliness.
- Cleaning and sanitizing the dining room's tables and chairs, after guests finish their meal and leave the area.

While performing the duties of this job, the volunteer is regularly required to stand, walk, bend, use hands to finger, handle, or feel, lift and/or move up to 20 pounds, and talk and hear. The employee is occasionally required to sit, and reach with hands and arms.

**The following ARE REQUIRED, related to volunteering at the Siena Francis House:**

**Prior to coming to the Siena Francis House's emergency shelter facility and entering our 1117 North 17<sup>th</sup> Street emergency shelter facility:**

- Sign up online for an open volunteer meal serving position, including electronically signing the Volunteer Agreement (expectations, waiver, code of conduct).
- Have a face mask ready and plan to wear it in our facilities.
- Wear closed-toed shoes with rubber/non-slick soles.
- Minors must be accompanied by an adult at all times.

**When you arrive at the emergency shelter's front desk:**

- Check in with staff at shelter's front desk.
- Obtain a "Visitor's Sticker" from shelter staff and wear it prominently.
- Walk through dining room to the kitchen.

**When you arrive in the kitchen:**

- Introduce yourself to the kitchen staff.
- Clock-In to record that you arrived for your volunteer shift, using the computer at the sign-in kiosk, located in the very back of the kitchen.
- Need to put your purse or coat away? Use one of the lockable lockers near the volunteer sign-in computer and kiosk.

- Wash your hands using soap and water; dry hands.
- Put on disposable gloves.
- Put on an apron (optional).

### **Meal service kitchen volunteer responsibilities:**

- Prior to meal service:
  - Wipe down serving countertops, using spray bottle containing cleaning/sanitizing solution and towel.
  - Inspect dining room tables and chairs, ensuring they are cleaned and sanitized.
- Prepare to serve the Women Guests:
  - Ensure all tables and chairs are cleaned/sanitized.
  - Prep drinks (water and coffee) into cups, in anticipation of guests picking up their food and drink.
- Serve the Woman Guests:
  - Pour water and coffee into cups.
  - Facilitate women's breakfast line, assisting guests to select breakfast food items and a drink and napkin. Guests select their table and chair in the dining room.
  - Once they've finished their meal, some guests will bring their trash to a trash can. Other guests may not. If needed, after guests have finished eating and leave the dining room, pick up leftover trash and dispose of properly.
  - Once the dining room table is clear of guests, wipe down the tops of the table and chairs with a towel and the available spray bottled sanitizing solution, and slide chair under table.
  - Inform the guests which seating areas are clean/sanitized, and ready for a subsequent female guest to sit at.
- Prepare to serve the Men Guests:
  - Ensure all tables and chairs are cleaned/sanitized.
  - Prep drinks (water and coffee) into cups, in anticipation of guests picking up their food and drink.
- Serve the Men Guests:
  - Pour water and coffee into cups.
  - Facilitate men's breakfast line, helping guests select breakfast food items and a drink and napkin. Guests select their table and chair in the dining room.
  - Once they've finished their meal, some guests will bring their trash to a trash can. Other guests may not. If needed, after guests have finished eating and leave the dining room, pick up leftover trash and dispose of properly.
  - Once the dining room table is clear of guests, wipe down the tops of the table and chairs with a towel and the available spray bottled sanitizing solution, and slide chair under table.
  - Inform the subsequent guests which seating areas are clean/sanitized, and ready for a subsequent male guest to sit at.

- Closing the dining room (after breakfast)
  - Wipe down countertops, tables and chairs.
  - Slide dining room chairs beneath the tables.
  - Put away dining room rags and spray bottles.
  
- Before you leave:
  - Put apron in the blue mesh bag in the back of the kitchen.
  - Wash your hands using soap and water.

**THANK YOU SO MUCH FOR VOLUNTEERING!**

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